

Live Entertainment Market Reports

Box offices and live entertainment stakeholders often struggle with fragmented data, delayed reporting, and limited visibility across ticketing, fulfillment, and financial operations, making it difficult to act quickly and confidently. **accesso ShoWare** reporting delivers real-time, reliable insights that power confident decision-making across key operations. With more than 100 standard reports, automated delivery options and flexible custom reporting, teams gain accurate, actionable data without manual effort or third-party tools.

ShoWare Reports helps teams:

- Understand ticket sales performance in real time
- Manage fulfillment with accuracy and control
- Maintain financial clarity and confidence
- Monitor receivables and cash flow timing
- Customized reporting tailored to your venue's unique needs
- Extend insight beyond ticket sales



Accounting Reports



Accounting reports provide comprehensive visibility into revenue, receivables, refunds, fees, and transaction activity across events and sales channels. They support accurate reconciliation, financial oversight, and audit readiness by tracking income, payment timing, allocations and outstanding balances in detail. With flexible filters and detailed transaction data, finance and box office teams can confidently monitor performance, manage cash flow and close accounting periods efficiently.



Click to Play

To see the 'Accounting Breakdown Report' and the 'Cashier Report' in action, please click to play. If you would like a demo of any other reports, please contact: sales@accessso.com.

Ticketing Reports



Ticketing reports provide detailed visibility into ticket sales, availability, holds, exchanges, packages, and delivery activity across events and performances, enabling teams to monitor real-time seat status, compare performance trends, track sales channels and manage pricing and package activity with clarity. With seat maps and comprehensive data downloads, box office and operations teams can optimize inventory, forecast demand and maximize revenue opportunities.



Click to Play

To see the 'Performance Report Summary' in action, please click to play. If you would like a demo of any other reports, please contact: sales@accesso.com.

Fulfillment Reports



Fulfillment reports provide clear visibility into ticket delivery, printing activity and buyer validation to support accurate and efficient fulfillment operations. Ensure tickets are properly produced and distributed with easily accessible mail tracking, will-call orders and package and performance confirmations to confidently manage fulfillment workflows and maintain a seamless patron experience.

Tickets to Print (Will-Call) Report

Will-call tickets scheduled for printing ahead of upcoming performances.

Tickets to Mail Report

Previously printed tickets awaiting mail fulfillment.

Performance Theme Data Report

Customizable data collection at the performance ticket level during online and onsite purchase flows using custom fields and questions.

Ticket Re-Print Report

Audit report showing tickets printed more than once to support internal controls.

Tickets to Print (Mail) Report

Tickets requiring printing and mailing to customers.

Click to Play

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To see the 'Performance Theme Data Report' in action, please click to play. If you would like a demo of any other reports, please contact: sales@accesso.com.

Other Reports



Other report types provide expanded operational, marketing, and system-level insights beyond ticket sales, supporting a comprehensive view of organizational performance. Coverage spans key areas including payment and agent activity, event performance, financial settlement, patron demographics and more, with custom reporting available for specialized needs.

Click to Play

To see the 'Patron Value Report' and 'User Management / Reporting Users' in action, please click to play. If you would like a demo of any other reports, please contact: sales@accesso.com.

Patron Value Report

Use filters to identify the most valuable customers, including patron details, classifications, and giving history.

User Management/ Reporting Users

Remote, secure, on-demand access to specific reports for role-based users.



Click to Play

Banner Stats Report

Track banner impressions and click-through performance.

Payment Gateway Transaction Log

Complete log of all payment gateway requests for audit and troubleshooting.

accesso ShoWare reporting capabilities empower teams with real-time visibility across every area of operations. With flexible filters, customizable outputs, automated delivery options, and advanced BI tools, organizations can confidently analyze performance, streamline workflows and make data-driven decisions at every level. Purpose-built reporting allows live entertainment venues to gain the insight, flexibility and control needed to optimize the entire ticket sales experience.



To see accesso ShoWare in action,
email sales@accesso.com or
visit [accesso.com](https://www.accesso.com) to learn more.

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